

Relocation Resources

Fleet & Family Support Center (FFSC)

Your one stop shop! FFSC serves every member of the military and their families. Services include FREE Welcome Aboard Packages, referrals, workshops, career support, financial management, deployment support, EFMP support, volunteer options, counseling, and more.

NEED TEMPORARY LODGING?

Navy Lodge: 800-NAVY-INN
or 800-628-9466

Navy Gateway Inns & Suites, RV Parks and Campgrounds: 877-NAVY-BED or 877-628-9233

DOD Lodging (all branches)
www.dodlodging.net

NEED HOUSING INFORMATION?

Navy Housing Service Centers (HSC):
www.cnic.navy.mil/contacthousing or
find contact information for your local
Navy HSC or information about PPV
Partners at <https://www.cnic.navy.mil/ffr/housing/contact-housing.html>

NEED CHILDCARE?

www.militarychildcare.com

LOOKING FOR SCHOOLS?

Contact your school liaison officer (SLO)
visit navyslo@navy.mil; https://www.cnic.navy.mil/ffr/fleet_readiness/child_and_youth_programs/navy_school_liaison_officer.html

MOVING ENTITLEMENTS:

For current allowances, visit
www.defensetravel.dod.mil or call your
nearest PSD. Tip: Ask your command/PSD
about DLA and TLE

PERSONAL PROPERTY:

Questions about storage or shipping
household goods? Call 855-HHG-MOVE
(855-444-6683). You may also email:
householdgoods@navy.mil. For more
information, visit www.move.mil or www.navsup.navy.mil/public/navsup/home

DEERS:

Call 800-538-9552 or visit www.dmdc.osd.mil/milconnect

NAVAL LEGAL SERVICES:

www.jag.navy.mil/contact/htm

NAVY MARINE CORPS RELIEF SOCIETY (NMCRS):

Need to adjust your budget to accommo-
date a new cost-of-living or get a Quick
Access Loan to cover immediate needs?
Visit <https://www.nmcrs.org/locations> to
find the location nearest you to call or set
up an appointment.

MILITARY ONESOURCE:

Free community and relocation informa-
tion, 24 hours/day. Call 800-342-9647 or see
articles at www.militaryonesource.mil

UTILITIES/CABLE:

Set up online at the NEX's Military Moving
Center: mynavyexchange.com/moving

DEPARTMENT OF MOTOR VEHICLES:

Contact your state's Department of Motor
Vehicles for more information.

FAA PET TRAVEL REQUIREMENTS

https://www.faa.gov/travelers/fly_pets

EXCEPTIONAL FAMILY MEMBER PROGRAM:

Remember to update as applicable. [Fleet & Family Support Center](#) can help.

FAMILY CARE PLAN:

Remember to update as applicable. Fleet
& Family Support Center can help.

TRICARE:

<https://www.tricare.mil/> or <https://www.tricare.mil/ContactUs/CallUs/AllContacts>
(phone directory)

UNITED CONCORDIA COMPANIES INC. (DENTAL):

1-844-653-4061 (CONUS)
844-653-4060 (OCONUS) or
www.uccitdp.com

MilitaryINSTALLATIONS (MI) Booklet. This is a tool for military families to research their new base! Although information may not be available for all locations, it is available for most major installations. Follow these steps to access the website and your new installation's downloadable booklet.

- Go to <https://installations.militaryonesource.mil>.
- Type the name of your installation in the box or click on "View All Installations." If you choose "View All Installations," select the appropriate state or choose "Overseas" for all overseas locations.
- Once you have located your installation's main page, scroll down to find "Installation Booklet" on the left-hand side of the screen.
- By clicking "Click to learn more," you will be able to create and download a customized booklet based on your needs.

Plan My Move

This is a great tool to use as you count down to moving day! Follow these steps to create a customizable calendar specific to your moving needs.

- Go to <https://installations.militaryonesource.mil>.
- Click on "Plan My Move" in the top right-hand
- Complete the requested information and click "Start Building My Custom Checklist."

Ombudsman

The ombudsman is the official command liaison between the family members and the command. Your ombudsman's contact information may be listed in your orders, if not you can call your destination FFSC or go to www.ombudsmanregistry.org to locate them. Be sure to ask your ombudsman about childcare information, housing and other area resources.

Online Resources

Financial Resources:

- Dislocation Allowance (DLA) Rates: <https://militarybenefits.info/dislocation-allowance-dla-rates>
- Defense Finance and Accounting Service (DFAS): www.dfas.mil
- MyNavy Career Center Fact Sheet: https://www.public.navy.mil/bupers-npc/organization/npc/publicaffairs/news/Documents/MNCC_flyer.pdf

Moving Resources:

- Defense Personal Property System (DPS) Step-by-Step Guides: https://www.navsup.navy.mil/public/navsup/hhg/dps_guides
- MilitaryINSTALLATIONS: <https://installations.militaryonesource.mil>
- Move.mil: OCONUS Move: <https://move.mil/moving-guide/oconus>
- Moving in the Military: <https://www.militaryonesource.mil/moving-housing/moving/pcs-and-military-moves>
- Preparing for Your Move with Exceptional Family Member: <http://download.militaryonesource.mil/12038/MOS/Factsheets/EFMP-FactSheet-Preparing-for-Your-Move.pdf>
- Navy Spouse Resources: https://www.cnic.navy.mil/ffr/family_readiness/navy-spouse.html
- Privately Owned Vehicle Shipments: <https://pcsmypov.com>
- RAPIDS ID Card Office Online: <https://idco.dmdc.osd.mil/idco>
- RAPIDS Site Locator: <https://idco.dmdc.osd.mil/idco/#/locator>
- Relocation Training Courses: <https://millifelearning.militaryonesource.mil>

Housing Resources:

- Housing Flexibility Decision Support Tools: <https://www.defensetravel.dod.mil/Docs/AP-HFLEX-01.pdf>
- Housing Flexibility Options: <https://www.militaryonesource.mil/moving-housing/moving/planning-your-move/housing-flexibility-options-for-service-members-and-families-during-pcs-moves>
- Navy Household Goods/Personal Property: <https://www.navsup.navy.mil/public/navsup/hhg/home>
- Navy Household Goods Webinar Video Series: https://www.navsup.navy.mil/public/navsup/hhg/quick_links/hhg_webinar_videos
- Navy Gateway Inns & Suites: <https://ngis.dodlodging.net>
- Navy Lodge: <http://www.navy-lodge.com>

Educational Resources:

- MilitaryChildCare.com: <https://www.MilitaryChildCare.com>
- Navy School Liaison Officer: https://www.cnic.navy.mil/ffr/fleet_readiness/child_and_youth_programs/navy_school_liaison_officer.html

Pet Resources:

- AMC Pet Travel Information Page: <https://www.amc.af.mil/Home/AMC-Travel-Site/AMC-Pet-Travel-Page>
- Move.mil: Traveling with Pets: <https://move.mil/moving-guide/oconus#traveling-with-pets>
- Transporting Your Pet: https://move.mil/sites/default/files/inline-files/Transporting%20Your%20Pet_2.pdf