USS RALPH JOHNSON (DDG 114)

WELCOME ABOARD PACKAGE 2023



WELCOME ABOARD!!!

Congratulations on your assignment to USS RALPH JOHNSON (DDG 114) homeported out of Yokosuka, Japan! We would like to take this opportunity to personally welcome you onboard our ship and the beautiful country of Japan! We look forward to working with you!

Our sponsorship coordinators and your primary point of contact for the ship are as follows.

CS1 Adriano and BM1 Garciagarcia

Email: Sponsor@ddg114.navy.mil



Private First Class Ralph H. Johnson, USMC served as a reconnaissance Scout with 1st Reconnaissance Battalion, 1st Marine Division in the Republic of Vietnam in 1968. On 5 March 1968, while on a 15-man patrol within enemy territory supporting OPERATION ROCK, PFC Johnson's patrol was attacked by a platoon-sized hostile force. As the enemy raced up the hill, a grenade was thrown into the three-man fighting hole occupied by PFC Johnson and his fellow Marines. PFC Johnson threw himself on the grenade killing him instantly and saving the lives of those alongside him. His heroic act prevented the enemy from penetrating his sector of the patrol's perimeter. PFC Johnson was posthumously awarded the Medal of Honor for his bravery and selfless sacrifice. Our ship will exemplify PFC Johnson's warrior mentality as embodied by our motto; CELER SILENS MORTALIS {Swift Silent Deadly}.

CDR ISAIA INFANTE Commanding Officer LCDR JUSTAN CAESAR Executive Officer CMDCM MATTHEW ROSS Command Master Chief

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Commander Isaia Infante is the son of a Navy veteran and calls Bremerton, WA his home. He earned a bachelor's degree in Chemistry from the University of Washington and was commissioned through the Naval Reserve Officers Training Corps in 2004. He holds a master's in business administration from the Naval Postgraduate School, a master's in national resource strategy from the Dwight D. Eisenhower School for National Security and Resource Strategy, and is a graduate of the Defense Language Institute certifying in Mandarin.

His assignments at sea include division officer tours aboard USS Chancellorsville (CG 62), USS Shiloh (CG 67), and USS Jarrett (FFG 33). As a department head, he served as Engineer Officer with MCM Crew Constant embarked on USS Ardent (MCM 12) and USS Cape St George (CG 71). CDR Infante reported onboard RALPH JOHNSON in March 2021 and served as Executive Officer until December 2022.

Ashore, he served as the Shipbuilding and Conversion Navy (SCN) Appropriation Military Deputy at the Office of the Chief of Naval Operations, Integrated Warfare (OPNAV N9I).

Personal decorations include the Meritorious Service Medal, Navy and Marine Corps Commendation Medal, and the Navy and Marine Corps Achievement Medal.

CDR Infante took command on 26 January 2023.



LCDR JUSTAN "JAC" CAESAR, USN EXECUTIVE OFFICER

LCDR Jac Caesar, a surface warfare officer, is a native of Winston Salem, North Carolina. He was commissioned through the Naval Reserve Officers Training Corps (NROTC) program at Morehouse College in 2007, where he received a Bachelor of Arts in Business Administration with a concentration in Finance. He holds a master's in Business Administration from Ithaca College. At sea, he served as the Auxiliaries Officer and Ship's Maintenance Management Officer aboard USS Tortuga (LSD 46). During his second division officer tour, he served as Training Officer on USS Mustin (DDG 89). As a Department Head, LCDR Caesar was the first to serve as Plans & Tactics Officer aboard USS McCampbell (DDG 85) and then as Combat Systems & Weapons Officer on COMDESRON Fifteen staff (CDS 15). He commanded USS Typhoon (PC 5) forward deployed to Manama, Bahrain.

His ashore assignments include duty at the Office of the Chief of Naval Operations, Assessments Division (OPNAV N81) as an Afloat Readiness Analyst and as a NROTC Instructor at Cornell University in Ithaca, NY.

All of LCDR Caesar's deployments have been in the Arabian Gulf or Western Pacific, where he has participated in numerous joint, bi-lateral, and multi-national exercises. He has also deployed in support of Humanitarian Assistance and Disaster Relief Operations to include OPERATION TOMODACHI in 2011.

Lieutenant Commander Caesar's personal awards include the Meritorious Service Medal, Navy and Marine Corps Commendation Medal (with Gold Stars), Navy and Marine Corps Achievement Medal (with Gold Stars) as well as multiple unit and service awards.



CMDCM(SW/AW) MATTHEW ROSS, USN

Master Chief Ross was born in Idaho Falls, Idaho. He enlisted in the United States Navy in 1999 out of Boise, Idaho where he attended Recruit Basic Training in Great Lakes, IL. and immediately attended Seaman ATD School. He entered the Navy as an Undesignated Seaman and during his first assignment he chose to become a Boatswain's Mate.

In January 2021 he was selected to become a Command Senior Chief and served as USS WARRIOR (MCM 10) Command Senior Chief and ultimately the Command Master Chief. In October 2023 Master Chief Ross reported to the USS RALPH JOHNSON (DDG 114) to serve as her Command Master Chief.

Command Master Chief Fleet assignments include USS BRIDGE (AOE-10), Bremerton WA; USS KITTY HAWK (CV 63), Yokosuka JP; USS FRANK CABLE (AS 40), Agana GU; USS MUSTIN (DDG 89), Yokosuka JP; USS RONALD REAGAN (CVN 76), Yokosuka JP; USS AMERICA (LHA 6), Sasebo JP; USS WARRIOR (MCM 10), Sasebo JP; USS RALPH JOHNSON (DDG 114), Yokosuka JP.

Command Master Chief Shore assignments include SFWD, Strike Fighter Wing Detachment, Fallon NV; and NBPL Naval Base Point Loma, San Diego CA.

He has been blessed with a wonderful wife of fifteen years, Mari, and three exceptional children Miley, Mia, and Masato.

His personal decorations include (3) Navy Commendation Medal, (5) Navy Marine Corp Achievement Medal, and various unit and campaign awards. Senior Enlisted Academy graduate class 217 (Gold) in September 2018 and CMC/COB graduate 21103 in September 2021.



The light blue represents the Medal of Honor, The dark blue represents the ocean, and the five stars are in the formation of the constellation "Southern Cross" which comes from the 1st Reconnaissance Battalion crest, signifying PFC Johnson's service in the United States Marine Corps. The trident is a traditional naval symbol, and the flame emission symbolizes the Integrated Air Missile Defense system aboard our ship.

The Vietnamese dragon is associated with water and is considered to have authority over life and death. Dragons are responsible for rain, without which life could not continue. The single star above the dragon signifies the life Ralph Johnson saved that earned him the Medal of Honor.

Representing both officer and enlisted, on the left side of the crest is the USN Officer's sword and a USN CPO cutlass; on the right side a USMC Officer's Mameluke and a USMC NCO sword.

Our ship's motto stays true to the 1st reconnaissance Battalion warrior mentality, "CELER SILEN MORTALIS" ("Swift Silent Deadly").

A Letter From Our Command Ombudsmen:

Hello RALPH JOHNSON Family!

If you are not familiar with the Ombudsman program, the Ombudsman is here to be your voice to the command. We also relay information from the Commanding Officer back to you. The Ombudsman program belongs to the command and is shaped by the CO's perception of the needs of RALPH JOHNSON families. An Ombudsman is a voluntary representative of the command, appointed by the Commanding Officer. They serve the two important roles as both the communication link between the CO and command family members, and as a professionally trained information and referral specialist. We work under the guidance of the Command Master Chief, Executive Officer and Commanding Officer.

Meet your Ombudsman:

I'm Jalyn, and I have had the privilege of being by my spouse's side through OCS, multiple schools, sea tours - both CONUS and OCONUS, and two PCS moves. As a military spouse, I experience firsthand the hardship that many spouses and families face throughout their time as military dependents. It is my hope and my goal to keep families informed to the best of my ability, as well as to provide a voice to those families whose service members are stationed aboard RALPH JOHNSON. Through quick communication, as well as strong knowledge of referral resources for families, I strive to keep our families as prepared as possible as we navigate the life of OCONUS living. I am always more than happy to help families whenever and wherever I can.

I have frequent contact with the command and relay information to our families via the ship's Family Group on Facebook and email for those who are not on Facebook. Any of your family members are welcome to join this group to receive the most current information about our ship, command activities, and events in the area.

I can provide a confidential ear and a friendly voice to turn to in times of need or crisis. I am dedicated to pointing you in the right direction toward finding solutions to any issue that may arise. While serving in this role, I am committed to supporting our command's mission, maintaining strict confidentiality, and working within the chain of command as I am directed.

I am honored to be chosen as the Ombudsman for RALPH JOHNSON. Please don't hesitate to contact me. My contact information is listed below.

Jalyn Dalpe

USS RALPH JOHNSON (DDG 114)

Email: <u>rjombudsman@gmail.com</u> Phone: +8170-8819-4217 Facebook: <u>https://www.facebook.com/groups/1683004062021656/</u> or search Ralph Johnson Families

Things to Do First

When you first arrive, things may seem overwhelming. You have to deal with jet lag and moving into a hotel for an unknown amount of time. Don't worry—it all gets organized soon enough.

Here is a general piece of advice. Carry the telephone pocket guide with you (located in Welcome Packet) and **always call ahead to insure you have all the documents required**. This suggestion will save you a lot of time and energy. ** (refer to the Telephone Dialing Information Section when calling from a cell phone)

1. Make several copies of your orders and Dependent Entry Approval (DEA). Bring them with you wherever you go for at least two weeks because you will have to provide the copies for every place you check-in to. Also learn your sponsor's work phone number as soon as possible. You will be asked for this information often.

2. The Active Duty member will have to accompany you to check-in to the quarterdeck at the Naval Hospital, their

phone number is (243-7144) and they are located in the lobby of the hospital. You will need a copy of your orders and a copy of your Dependent Entry Approval message to check in at the hospital.

3. Get cell phones. You need a way for people to

get in touch with you and cell phones are the easiest way. (If living offbase, many people do not bother with a Japanese land line, since they are expensive.) Soft Bank is offered at the NEX and AU is offered down Blue Street. (See —Telephone Dialing Information Section for general instructions.) Your American cell phone might work in Japan, depending on the Carrier. Ensure you provide your local/current mobile carrier a copy of your orders to cancel your service if needed or to set up a date for your service to end if you plan to utilize your cell phone while traveling to Japan.

It is also a good idea to ask people how many minutes they generally use for reference when signing up for a plan. The plans may be a little more expensive than the U.S. and offer less monthly minutes.

4. The housing office offers two different briefs. The first brief is at 8:30

daily except for the first Wednesday of the month for information about living off-base. There is another brief at 2:00 daily for information about living on-base. The off-base brief is mandatory if you choose to live off-base and the on-base brief is also mandatory if you choose to live at one of the Navy Housing sites. Check with housing as sometimes times/procedures change. You will need a copy of your orders and a copy of your Dependant Entry Approval message to attend the briefings.

5. If you have young children, call the Hourly Child Development Center (CDC-241-4101) and make sure your child/children have daycare reservations set up during the Area Orientation Brief (AOB) class that you must attend. (Your sponsor will sign you up for the class and inform you of the date and location.) You need to provide an immunization record for each child. Some sponsors will book a reservation for your children at the CDC before you arrive, since it tends to book up quickly! (See —Childcare in Japan section.) Usually, before using the centers, you need to have an orientation and provide your LES, but that is not required for AOB. The cost of sending your child/children to the CDC or Youth Center is covered by vouchers you will receive each day at AOB. You will need a copy of your orders and a copy of your Dependant Entry Approval message when registering your children at the CDC or Youth Center.

6. Set up your banking in Japan.

- Navy Federal: 243-3333 (ATM will issue dollars only)
- <u>Community Bank</u>: 243-4585 (ATMs will issue Yen or US Dollars)

Directions to AU:

Go out Main gate and take a left. You will go one block and see blue tiles. This is "Blue Street." Take a right on blue street and walk through 4 stop lights and it will be on your right hand side. They speak English, and are very helpful to Americans.

• ATM Locations-on base

- Auto port
- Community Bank Commissary
- Navy Federal NEX
- Community Bank PSD
- Community Bank Navy Federal (across from McDonald's)
- Drive Through ATM (behind Base Security, next to SRF parking garage)
- Community Bank ATM at the entrance of the main gate

<u>Getting yen off-base</u>

Japanese ATM machines accept Navy Federal Credit Union ATM cards. (They probably accept any ATM card in the Plus Network.) The machines have an English option- at least in the Yokosuka-Tokyo area. There is a 1 percent fee.

- Dollars can be exchanged for yen at the following base locations:
 - Club Alliance (Enlisted)
 - CPO Club
 - Chili's

7. Figure out your living arrangements. (See —Living Arrangement section.)

8. Get a car, if needed. (See -Driving Test section.)

9. Take your (and all of your accompanying dependents) passports to the NAVPTO Passport Office located on the 2nd and 3rd deck of PSD to get your passport stamped with the multiple- re-entry stamp. This should be done within 14 days of your arrival. They are open Tuesday-Thursday 0830-1100.

10. Register children in school. (Before departing the U.S., contact your child's school to get transcripts, vaccine and physical records. If you have all of that on hand when you register your children here, it makes it a breeze!) You will need a copy of your orders and a copy of your Dependant Entry Approval message when registering your children for school.

- Sullivan's KDG-5th grade 243-7336/7329 <u>http://www.sullivans-es.pac.dodea.edu</u>
- Yokosuka Middle School 6th-8th grade 243-5165 <u>http://www.yokosuka-ms.pac.dodea.edu</u>
- Kinnick High School
 243-7392 <u>http://www.kinnick-hs.pac.dodea.edu</u>
- Ikego Elementary School Kdg.-3rd 246-8320 <u>http://www.ikego-es.pac.dodea.edu</u>
- Byrd Elementary (Negishi) Kdg-5th 242-4815 <u>http://www.byrd-es.pac.dodea.edu</u>

11. Stop by the DBIDS (Defense Biometric ID System) office at the main gate and register yourself and all eligible family members ID cards, this must be completed. Registration is required for scanner-based access to all military Installations in Japan. Call DBIDS office at 243-5125 if you have any questions. You will need a copy of your orders, a copy of your Dependant Entry Approval message and all I.D.s must be valid and NOT expired in order to be placed into the DBIDS system.

There are many ways to get around Yokosuka while waiting to purchase a car: your sponsor, base taxi (243-4444), and base bus. The buses run every 30 minutes or so. The bus system only runs one direction around base. Ask at the Navy Lodge or Front Desk CBEQ (Bldg 33) for a bus schedule. There is also a downloadable application of the bus schedule that is available.

The information listed in this section does not cover every area in your adjustment to Yokosuka, but they are the ones that often impact on the family or the ones that are easily overlooked.

12. Arriving with Pets:

The FAST office (DSN 315 243-5770) located in the Community Readiness Center on the 2nd Deck will provide transportation services for service members (and their families) with PETS and military officers O6 and above to and from Narita, Yokota, and Haneda airports. The attached Base Support Vehicles & Equipment (BSV&E) form must be filled out and sent to the FAST office with copies of the PCS orders and flight itinerary, this need to be completed and submitted to FAST within 30 days or less of PCS transfer date. This service is not free so the service member must be on cost orders. The office hours are Monday - Friday 0800- 2000, so please coordinate this with your sponsor to ensure that the forms are completed and turned in. COMFLEACT YOKOSUKA INSTRUCTION 4650.2 instruction applies to all travelers required to, or who would like to utilize the COMFLEACT, Yokosuka bus service to and from Yokosuka, Yokota Air Force Base and the Narita International Airport. In accordance with paragraph 2 and 4b of this instruction, those on official travel orders who are arriving or departing COMFLEACT, Yokosuka, Narita or Yokota must utilize this transportation service. The only travelers exempted from this policy are military officers O6 and above, travelers with pets, travelers with airline flights not accommodated by the scheduled runs of the Narita Shuttle Bus or travelers in a group/team.

Living Arrangements

For an informative overview of the housing situation in Yokosuka Visit the Commander Fleet Activities Yokosuka at: <u>http://www.cnic.navy.mil/Yokosuka</u>

All the housing information is located in the Fleet and Family Readiness section.

On-base Living Options:

- The high-rise towers now allow dogs up to the 3rd floor
- Townhouses with 3 and 4 bedrooms

You must qualify by rank or number in family. It can take up to a year to move into a townhouse, it depends on availability, so check with the Housing Office. For lots of information including projected waiting times and unit floor plans, see (http://housing.cnfj.navy.mil/on_base_housing.htm).

Off-base Living Options:

- Individual houses
- Japanese mansions (apartments)



You will get on-base housing unless they are full, in which you can pursue off-base housing then. For off-base housing, the housing office no longer calls the agents for you, the servicemember must call the agent. There are many people in your department who can answer questions you may have about either living arrangement. Just call someone on the list of contacts! For an explanation about dealing with rental agents, up-front costs, and many other details, see

--Example of an off-base house in Mabori Kaigan

http://housing.cnfj.navy.mil/off base housing.htm www.japanbases.com/housing (forum with links to a few realtors) www.Kencorp.com (realtor)

Initial Steps to Finding Off-base Housing:

1. Begin by looking through the binders full of listings for houses or apartments that are available. They are located in the Housing Office and are separated by neighborhood. There is a binder listing rentals that accept pets.

2. If you find some housing listings you'd like to see in person, the housing office will call the agent to arrange a meeting. They will make three appointments at a time for you.

3. Find a rental agent through your sponsor or the Housing Office. Many people recommend using multiple agents so that you can see many different places. This is because it doesn't work like a U.S. real estate agent, who will show you all that is available —on the market. In Japan, each agent will only show you his or her own rental properties!

Things to Determine Before Talking with a Rental Agent:

1. Know the amount of your Overseas Housing Allowance (OHA), which is based on rank/rate and dependants.

2. Do you want a Japanese-style or Western-style house? (Do you want an American oven or refrigerator in your house, tatami rooms, etc.?)

3. How many bedrooms would work for your family?

4. How close do you want to be to base? (See the —Online Maps of Japan section for a means of viewing alternative travel routes from a specific house to base and to measure distance.)

5. What transportation will you use to get to base? Do you want to be close to a train station? Will you be getting 2 cars - because you will then need 2 parking spaces? Will school bus transportation be available? (Before signing a lease, consult the DODDS Student Transportation Office at 243-9564/9566 to find the nearest school bus stop. You will have to visit their office and bring a copy of the —rental unit floorplan & map that you will receive from your rental agent. You can find the office by driving past the Fleet Movie Theatre on your right side- start looking on the left side of the road for a 12 hour parking garage. The student transportation office is located in the bldg. beside the parking garage and next to the CPO Club. It is located on the second floor and you will take the steps outside the bldg. Look for the sign on the bldg.

Note: Not all homes have space to park two vehicles. In fact it is better not to buy any large vehicles until you see what your parking area will be like – it may be tiny! Many people use the train, a scooter, or bicycle as a second form of transportation

6. Do you have a dog or cat? This is somewhat limiting. Only townhouses on base allow dogs, and many houses off base do not allow pets. But with a little time and luck, you should be able to find an off-base house that allows pets and even one with a small fenced yard. **With negotiation**, some landlords will agree to accept pets. Keep in mind that your pet deposit will have to come out of pocket for your pet and it is equivalent to one month's rent.

Preschools

Off-base Preschools are called kindergartens

There are many preschools located in every town. You will want to investigate ones in your area. Below are a few that may fit your particular needs.

Seika Kindergarten (will accept as early as 2 years)

This preschool is about a 5-10 minute drive from Yokosuka. It does provide a bus (Choo-Choo train) for pickup/drop-off for children on Yokosuka base. There is an English speaking person (Yuhko Sugai) available on Mon.-Wed.-Fri. to answer questions. (046-220-018) Communication from the school is in English.

Mikasa Kindergarten (will accept 3yr olds and above)

This preschool is located right outside Womble Gate. You must have a Japanese sponsor to enroll, so the school can contact them in the event of an emergency and for communication purposes. Communication from the school is only in Japanese.

<u>Mikuni Kindergarten</u> (3yrs and above) this preschool is about a 10 minute drive from base- close to Hayama. It does provide bus transportation for pick-up/drop-off to base.

Kamakura Yochien (3yrs. and above) this preschool is in a good location for people who live in the Kamakura or Ikego areas. It has bus service for those living off-base, but it does not pick up on Ikego base. You would need to have a Japanese friend help you with registration and the occasional meeting. The school has after school care until 4:30. The phone number is 046-725-2391.

Child Care in JAPAN

The Navy's Child Care Centers have won awards for their merit. They are well run and provide excellent care. All the centers are accredited through the National Assn. for the Education of the Young Child.

- <u>Hourly CDC</u>: This is childcare for children not yet in 1st grade and needing less than 25 hours a week (exceptions are made for AOB/ICR class). This is located at the Community Center/ Hourly CDC building. Hours of operation 0700-1700 and they charge \$3.00 per hour per child. They take reservations up to 2 weeks in advance. They offer preschool and kindergarten drop off and pick up. *You must attend an orientation before using the center and you will need to provide your child's immunization records*. (Phone: 241-4101). You will need a copy of your orders and a copy of your Dependant Entry Approval message for your children to attend any youth program.
- <u>Main CDC</u>: This center is only for children under school age needing full time care (over 25 hours a week). Dual active duty has priority. They have a waiting list for all others. Fee is based on Total Family Income. They will require an LES and immunization records. Parents will also attend an orientation. *For a parents' night out, the Main CDC is open the second Saturday of the month to all young children from 1700-2400.* (Phone: 243-3219)
- <u>Family Child care</u>: These certified home-care providers offer Childcare for all ages in their homes. Fulltime fees are based on Total Family Income. Parents visit the CDH office (located on the 2nd floor of the MWR bldg. - office 201B) for registration/referral information. They need to attend an orientation, provide an LES, and child's immunization.
- <u>Ikego and Negishi CDCs</u>: These centers provide both part time and full- time care. They both require attending an orientation, and providing an LES and immunization records. (Ikego Phone: 246-8060; Negishi Phone: 242-4316)

Fun Things to Do With Children

This section describes a few ideas to keep the kids busy, especially when you first arrive and the Lodge is your home! If you don't have Internet access, simply visit the Fleet and Family Support Office for handouts and directions. Also, they will be happy to help you with any place that they don't have listed!

Important note about the Navy Lodge and your stay when you first arrive

Everyone who flew over to Japan with you is going to be staying at the Navy Lodge Yokosuka with you until you choose a place to live. Get out of your room and "network" with these people. Don't be afraid to mingle and say hello. They are in the same "boat" as you and it pays off to have a collection of friends from the beginning of your tour.

Don't hesitate to ask anyone for ideas, tips, or even a ride! We'll be happy to tell you how kid-friendly a restaurant or a location is. We have all done our own exploring with the help of others and are happy to help out!

1. Check out the Navy Lodge's Kids Playroom. It's located on the 1st floor and is full of toys for little ones. They also have a wonderful outdoor play area.

2. Visit one of the *many* playgrounds on base. They are everywhere! There is a terrific covered playground for smaller children on the Seaside, near the football fields and Purdy Fitness Center. It works well on a sunny day.

3. Check out the base library.(<u>http://www.cfay.navy.mil/mwr/library.html</u>) It is open from 1030 to 1930 and is located in the Community Readiness Center across the street from the Commissary) All you need is your id card to check out books, DVDs, CDs, and more. Get some new videos to keep the kids entertained.

4. Grab lunch at McDonald's located at the corner of Clement and Cormick Streets, close to the hospital.

5. If you are looking for indoor fun, check out the bowling alley. They have automatic bowling bumpers for little ones and a special family program every Sunday from 1600 to 1815. Check out the website at: http://www.cfay.navy.mil/mwr/bowling.html. The bowling alley is on Clement Blvd near the Main Street-food court. Their number is: 243-4200 / 5158.

6. Movies, movies! Want to get out of the lodge? Check out the movie schedule at <u>http://www.cfay.navy.mil/mwr/movies.html</u>. The Benny Decker Theater offers kid-friendly fare and the price is right. Come early to get some popcorn!

7. If you have young kids, try out one of the Family Fitness Classes at Purdy Fitness Center. One example is PT Tots, a gymnastics and movement class. The classes are held on Tuesday and Thursday mornings, exact times depend on the age of the child. You can also try yoga with your baby or toddler! Swimming lessons are also available for children of all ages. For more information and to sign up, go to the Purdy Fitness Center. For all of the family fitness classes, go to <u>http://www.cfay.navy.mil/mwr/fitness.html</u>.

9. Start learning about Japanese culture. Sign up for an origami class or Japanese dancing. Classes range in age from 3 to Adult. Stop by the Community Center for the latest schedule or go to: http://www.cfay.navy.mil/mwr/downloads/commetr.pdf. They also offer ballet, hip-hop, and tap dance; classical guitar; Latin dance; violin; and taiko drum classes! For moms and dads, this is a great place to start practicing your Japanese. Conversational classes are offered on a continuing basis.

10. Try a Playgroup! Go to the back pages of the "SeaHawk, our base newspaper, for current dates, times and locations. For more information and a listing of other Fleet and Family Support Center classes go to http://www.cfay.navy.mil/FFSC%20Website/My%20Webs/calendar.htm and click on the monthly calendar.

Pet Care in Japan

Yokosuka Kennel

The Navy Exchange operates a facility for the boarding and grooming of dogs and cats on base in Yokosuka. It is located adjacent to the veterinary clinic. Call DSN 243-4530 for business hours and reservations.

Camp Zama Pet Kennel

Some people board their pets at the Army's pet kennel located on Camp Zama. Relatively close to the Navy's Atsugi base, Camp Zama is a 1.5 to 2 hour drive north of Yokosuka depending on traffic. The Camp Zama kennel is operated by MWR. It is not clear whether Camp Zama will accept Navy pets during their quarantine period, but Navy pets may stay there when their owners go on leave. Call DSN 263-5915 for information. Also see (http://www.mwrjapan.jp.pac.army.mil/crd/or/pet.aspx).

Off-Base Kennels

Off Base Kennels are available and the Yokosuka Vet on base has a listing if you choose to utilize an off base kennel.

Pet Supplies

In addition to the products available on base, many pet supplies are available in Japanese stores such as *Livin*, located south of the base on Highway 16. A U.S. mail order supplier that will ship to FPO addresses is (<u>www.drsfostersmith.com</u>).

Arriving with Pets

The FAST office (DSN 315 243-5770) located in the Community Readiness Center on the 2nd Deck will provide transportation services for service members (and their families) with PETS and military officers O6 and above to and from Narita, Yokota, and Haneda airports. The attached Base Support Vehicles & Equipment (BSV&E) form must be filled out and sent to the FAST office with copies of the PCS orders and flight itinerary, this need to be completed and submitted to FAST within 30 days or less of PCS transfer date. This service is not free so the service member must be on cost orders. The office hours are Monday - Friday 0800- 2000, so please coordinate this with your sponsor to ensure that the forms are completed and turned in.

COMFLEACT YOKOSUKA INSTRUCTION 4650.2 instruction applies to all travelers

required to, or who would like to utilize the COMFLEACT, Yokosuka bus service to and from Yokosuka, Yokota Air Force Base and the Narita International Airport. In accordance with paragraph 2 and 4b of this instruction, those on official travel orders who are arriving or departing COMFLEACT, Yokosuka, Narita or Yokota must utilize this transportation

service. The only travelers exempted from this policy are military officers O6 and above, travelers with pets, travelers with airline flights not accommodated by the scheduled runs of the Narita Shuttle Bus or travelers in a group/team of ten or more personnel.

Driving Test/Buying, Registering, and Maintaining Cars

In Japan, we drive on the OPPOSITE side of the road

You will get a Driving in Japan brief during AOB/ICR. Once you pass the written driver's license exam offered during AOB/ICR, you can get your license as soon as possible. You cannot buy a car until you get a Driver's License.

You will need a copy of your orders and a copy of your Dependant Entry Approval message when taking your driving portion of the licensing test.

Buying a Car

When purchasing a car, please take into considerations that when living and touring off-base many of the streets are very narrow. You need to decide if a small car or large car would best fit your particular living situation. There is an area on base (far end of the commissary parking lot-across from the school's basketball court) where cars are available for resale. There are also used car dealerships located off-base.

Before buying a car talk to your sponsor and **learn about JCI- a bi-annual safety inspection/ mandatory insurance, and about obtaining additional insurance and the road tax (due in April)**; so you can select a car that meets your needs. A summary of the steps to obtaining a vehicle is included in this information package.

Registering a Car

<u>Note:</u> **Cars must be registered in the sponsor's name**. If anyone other than the sponsor—even a spouse—is arranging the registration, a Power of Attorney (POA) is needed. One can be obtained at the Legal Office (Phone: 243-5141)

For any questions about the following process, contact Vehicle Registration Office (Phone: 243-5011)

- Here is what you will need to register your vehicle(s) only one vehicle per license holder is allowed.

- 1. Obtain a valid Japanese driver's license (USFJ Form 4)
- 2. Find a car you like and take it with you to registration.
 - a. E-4 and below need approval from their CO and CFAY Security Officer to own a car.
 - b. Buy from —Lemon Lot" located next to commissary. The sellers on this lot can be a good source of information on the registration process.
 - c. Sites with information on vehicles and other items for sale are: <u>www.yokosuka4sale.com</u> and <u>www.japanbases.com</u> DISCLAIMER: These sites are not endorsed by the United States Navy.

3. A parking certificate will be needed at registration as well. The Housing office will have them available for you at the front desk. They are used by the Japanese police to ensure the home that you will be living in has adequate parking at your residence and will be kept on file. It is also needed to complete your title information of your vehicle, so ensure you have your PERMANENT ADDRESS in Japan available or you will have to go to Yokohama to have your title changed and pay another title fee of approx. \$28.00. Have copy of signed lease agreement & take to VRO. VRO will let you know which police station to take your certificate to.

4. Liability insurance for car (located in Transportation Office Building between Navy Lodge and Auto port Gas station). Insurance is paid for up front! (I just purchased mine yesterday, Oct. 24 2011 and it cost me \$433.00.

5. A valid U.S. Driver's License. Take the car and all of the documents listed above with you to VRO and you will be driving the same day! There are more steps to complete the registration but they are handled after you are able to drive and it will be easier for you to understand if the information is coming from the VRO office. Basically, once you are registered with VRO, you will have to take the title to Yokohama for filing. Your sponsor will assist you with any questions you might have.

Things to know BEFORE you get here!

INVEST IN GOOD WALKING SHOES!!!

- As with any move, some cash reserves will be needed for housing and Transportation when you arrive in Yokosuka. Move-in costs for the Yokosuka off- base area are running 5-6 months' rent up front. They are broken down as first month's rent, security deposit, agent's fee and landlord's bonus. The Navy reimburses directly for the agent's fee and landlord's bonus, and you can draw advance pay to cover the first month's rent and security deposit. For some cases, the owner may demand an additional month's rent as a bonus or as an extra security deposit. If justified, the Welcome Center can approve the extra bonus to be reimbursed by the Navy. The Yokosuka Housing Center can assist you with any of your questions,
- Emergency/Emergency Travel- When a hospital family experiences any sort of a crisis; they should first contact the Quarterdeck-243-7144. There is someone available 24 hours a day/7days a week. Depending on the nature of the emergency, the Quarterdeck will mobilize the appropriate staff members and departments to provide assistance. Another important contact number is the CDO Command Duty Officer or COD Chief of the Day-090-6135-1041.
- Although you are stationed overseas, your "FPO AP" address is still considered a U.S. address. Many companies will ship to FPO addresses; you just have to research it. You can still have things you can't live without from the US! A little benefit that many don't know about is the privilege of mailing things for free to other FPO addresses. Inquire at the base post office about "MPS'ing" letters and packages to and from other military bases. This could be useful if you have friends stationed elsewhere or you are planning to travel to distant bases.
- Moving into an off-base house and not used to wood floors? Consider buying lots of felt or cork furniture pads from the "100-yen store" (equivalent to U.S. Dollar Stores) In advance of your furniture delivery and placing them where you want your heavy furniture items to be placed. Also, felt pads on chairs are also a good idea. If the house has a "tatami" room, ask the rental agent for ideas on how to place furniture without damaging the grass mats.
- If you move into a house before your household goods arrive, there is loaner furniture (beds, sofas, and so on) available for free through the housing office. Smaller items such as linens, dishes, pots and pans can be borrowed from the Community Center for free. Both the housing office and the self- help office have items such as refrigerators, microwaves and dehumidifiers that can be borrowed for the duration of your tour. Self -help also has equipment, tools, and some supplies available for maintaining your residence.
- About electricity: Electrical power in off-base houses is approximately 30-50 amps at 100 volts/50 cycles. On-base houses are about the same. Japan's electricity is lower than American, it is not dangerous to try using your electrical appliances without transformers. If they don't function properly, then use them with transformers which can be borrowed from Self- Help. Off-base, the wall outlets will accommodate American plugs except for 3-prong plugs. It is a good idea to use battery operated alarm clocks.
- Some people use the Internet and a service such as Skype (www.skype.com) to phone the U.S. If you live on base, you can sign up for a DSN phone plan through the Base Communications Office (Phone: 243-5847). *Please ask your sponsor for other economical phone options for calling the U.S.*

- There are a number of free classes offered through Fleet and Family Support Center. The office is located on the fourth floor of the Community Services Center (which is also located directly across the street from the NEX and Commissary) for more information- please call 243-3372.
- You can use a digital video recorder in Japan and one may come in handy if you watch sports. Many U.S. games are on TV during the night if they are live. (*Note: that Tivo and Replay TV devices and services do not work in Japan, even as a manual digital recorder.*) Japanese DVD's are not compatible with American DVD players. However you should be able to watch them on your computer.

Useful Base Information and Locations

- <u>Auto port</u> (Next to the Navy Lodge)
 - Hours: 0630-1700 M-F, 0800-1700 Saturday
 - Car service center, Gas station, Garden Center, Convenience Store, Video Rental
- <u>Barber Shop</u> (Two locations)
 - Navy Exchange Hours: 0900-1900 Monday-Friday; 0900-1800 Saturday; 1000-1800 Sunday
 - Fleet Recreation Center Hours: 0900-1900 daily
- <u>Beauty Shop</u> (Inside Navy Exchange)
 Hours: 0900-1900 Monday-Friday; 0900-1800 Saturday and Sunday
- <u>Commissary</u> (Next to Navy Exchange)
 Normal Hours: 0900-2000 Monday-Friday; 0900-1900 Saturday and Sunday
- <u>Navy Exchange</u> (Next to Commissary)
 - Hours: 0900-2100
- <u>The Mini-Mart</u> (convenience store)
 - Hours: 0600-2300 daily
- <u>Fleet Exchange</u> (In Fleet Recreation Center)
 - A smaller Navy Exchange with mainly athletic equipment/clothing and uniform shop.
 - Hours: 0900-1900 daily

Laundromat

(Between Commissary and Navy Exchange)

- Hours: Monday-Friday; 0900-1800 Saturday 0900-1600 Sunday Closed

Shopping On Base

- <u>NEX Auto port Gas and Garden Center</u> located next to gas station. They sell some foods, beer and wine, automotive items, outdoor items, tools and pet supplies.
- <u>Navy Exchange (NEX)</u> is located across from Starbucks and has clothing, shoes, books, toiletries, liquor, toys, electronics, etc.
- <u>NEX Children's Store</u> is located in the building directly in front of the Navy Exchange on the 2nd floor. This store sells children's clothing and equipment from newborn to teens.
- <u>NEX Home Accents</u> and <u>Takusan Treasures</u> is located in the building directly in front of the Navy Exchange on the 1st floor. This store sells kitchen items, household decorations, Japanese items, crystal and other nice things.
- **<u>NEX Furniture store</u>** is located next to Starbucks and has furniture for every room in your house.
- <u>NEX Depot</u> has nicked or damaged furniture, cooking supplies in bulk, office supplies, outdoor sheds and some electronics and tools.

Places to Eat On base

Chili's (Next to the Navy Lodge)

McDonald's (Across from Navy Federal Credit Union) Outdoor play area and drive-thru available

Taco Bell (Across from Navy Exchange) Drive-thru available

Starbucks Coffee (Across from Navy Exchange, next to ITT)

Main Street USA Food Court (Across from Benny Decker Theater) (Delivery 241-2981)

- Popeye's Chicken
- Seattle's Best Coffee and
- Cinnabon
- Subway
- Taste of Asia

The Market Basket (Attached to Main Street USA Food Court) Open for lunch and dinner daily.

NEX Food Court (In the Navy Exchange)

- Anthony's Pizza (delivery 243-food),
- Dunkin Donuts
- Baskin & Robbins
- American Eatery

Bowling Alley- (Between Main Street USA and McDonald's)

- Midway Cafe

<u>Club Alliance</u>- (Next to the main gate)

- Italian Garden
- C-Street Grill

Stores that ship to APO/FPO

-	Amazon (for most things)	Ann Taylor and Ann Taylor Loft
-	Baby Center	Banana Republic
-	Barnes & Noble	Best Buy (some electronics)
-	Campmor	Drugstore.com
-	Gap	Gymboree
-	Hanna Anderson	Harry and David
-	Joann's	J. C. Penney
-	J. Crew	J. Jill
-	Lands' End	Linens N Things
-	Lion Brand Yarn	MooseJaw
-	Nashbar	Nordstrom
-	Norm Thompson	Old Navy (\$5 shipping per order)
-	Performance Bike	Petco
-	REI	Robeez
-	Sears	Sierra Trading Post
-	Stride Rite	Target
-	The Children's Place	The Right Start
-	Wal-Mart	Zappos

If a store does not ship to FPO/AP addresses you can use a repackaging company like <u>http://www.apobox.com/</u> which will forward your purchase for a small fee.

Nearby Shopping and Food Off Base

***All are within easy walking distance from the gates except for the few listed at the bottom. ***

- <u>Coaska Mall</u>: The first floor has a grocery store (as do most Japanese department stores). Then there are many floors and shops, including a book store with an English section. There is a food court and restaurants are located on several floors. There is a gate (for walking only) onto base through the back side of the Daiei. It is only open weekdays from 0600-2000 and is closed on U.S. holidays.
- <u>100 Yen store, "Daiso"</u> These "dollar store" equivalents are a good place to buy knick knacks for setting up your new home in Japan recycle trash bags, curtain rods, hardware, furniture/floor protectors, closet organizers, etc. There are 2 of these stores located across from the Daiei mall. Walk the crosswalk over Rt.16 and walk down the side street in front of Daiei with a "Mikasa" store on your left and an Italian Pizza restaurant on your right. In the rear of the office building with the pizza restaurant, go through a narrow hallway leading to an escalator/staircase. Take it to the second floor. You will see a Subway (the sandwich chain) and 2 stores across from each other that are both "Daiso" stores.
- <u>Blue Street</u>: There are multiple shops and restaurants down "Blue Street." Look up because many buildings have shopping on several floors. (Many stores and restaurants are closed on Wednesdays.)

Look for:

- <u>Sakaiya</u>, an upscale department store (with grocery/food retailers in basement, lots of "take out" food available)
- <u>Gap</u> located on 2nd floor of Saikaya department store
- <u>Seivu department store</u> (with grocery in basement)
- <u>More's City</u> (a high-rise shopping mall behind Yokosuka Chuo train station, lots of restaurants on several floors)
- Many other stores and restaurants!
- <u>Homes, Livin and Ave</u> are large stores specializing in clothing, home goods, hardware, or groceries. They are a short drive south of the Yokosuka base along Route 16. D2 is another store similar to Homes (or our "Home Depot") and is located along Route 134. (From base, turn left out of Main Gate and travel along Route 16. When you see Red Lobster, turn right at a light onto Route 134).
- <u>Amerity Homes</u> is a furniture store importing Broyhill, Riverside, and other American made furniture. Their showroom is on Hwy 26 in Hayama, about a 15 minute drive from the front gate. Take a right hand turn out of the main gate and get in the left lane. Then take a left at Shioiri Station and follow the road through several intersections and up and down a large hill, for about 4 kilometers; when you will reach a flat stretch-start looking for a yellow building (looks like a house) on your right. There are a few parking spaces. Proprietor does not speak English, so come with Japanese friend or look up what you need to say ahead of time. He has a catalogue, and can show selections online.

Feeling More Adventurous? Outside the base:

1. The local Japanese mall Daiei (pink mall right next to base) has an indoor play area on the second floor that is great for children under 5. It is 500 yen to play all day (with shopping breaks, of course.) It is located right next to a children's clothing store, across from the elevators. If you don't find it right away, take the opportunity to do a little window shopping as you wander around!

2. Check out Mikasa Park. It is very easy to get to, take a left out of Womble gate and walk for about ¼ of a mile. The sidewalk leads right into the gate. Mikasa Park has a small play area for children, the Mikasa ship which is open for tours, and the Light, Sound Water Park with a musical fountain show every couple of hours. This is a great first adventure if you don't have a car yet. For more info go to: http://www.cfay.navy.mil/FFSC%20Website/Mv%20Webs/Mikasa%20Park.pdf

3. Check out the "Fun Things to Do" Brochure from the Fleet and Family Support Center. (<u>http://www.cfay.navy.mil/FFSC%20Website/My%20Webs/Fun%20thing%20to%20do%20with%20kids.pdf</u>). This is a **GREAT** reference document! Some of the trips are easier than others but it is a good place to start if you have some time and are looking for something to do! All of the FFSC brochures have train and driving directions.

4. Sign up for an MWR organized day trip. Try an onsen bath, take a sightseeing tour of Tokyo, or visit Tokyo Disney. These trips can fill up more quickly during the summer PCS season, but there's always a chance for a cancellation so be sure to call or stop by their office (located in the MWR Building next to Starbucks). Some trips are more kid-friendly than others so be sure to ask the folks at ITT if you are not sure whether it would be appropriate for your children. The complete listing of trips can be found at: http://www.cfay.navy.mil/mwr/itt.html. Their phone number is 241-5056 / 5057.

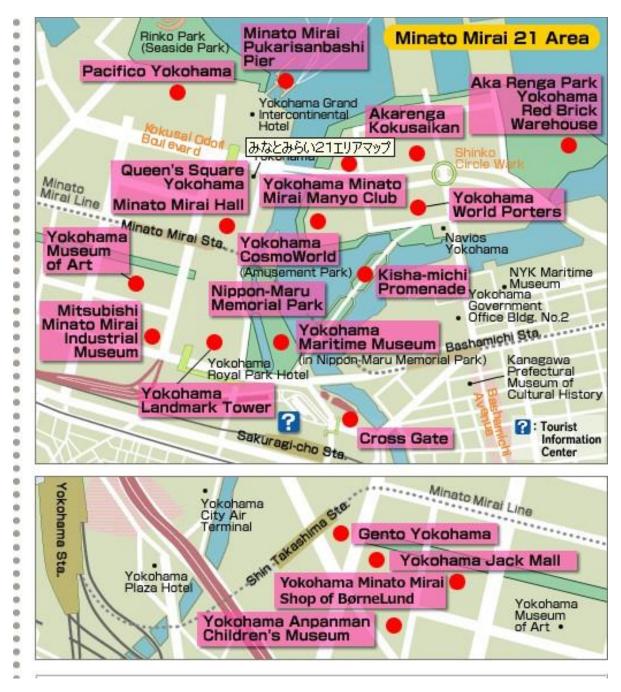
5. For a taste of home, head to Costco. Your kids can enjoy hotdogs, samples, and nice wide aisles for running around! If you don't have a car yet, you can take the train. The Fleet and Family Support Center has both train and driving directions:

(http://www.cfay.navy.mil/FFSC%20Website/My%20Webs/COSTCOKanazawa%20Nov07.pdf).

6. Visit the children's museum in Yokohama. The museum's theme is based on the Anpanman character (you just have to see it!) and the entrance fee is 1000 Yen for everyone 1 years and older. The website is http://www.yokohama-anpanman.jp/main.html

(Japanese only). Directions: Keikyu Line (Yokosuka-Chuo Station) to Yokohama. Transfer to Minato-mirai Subway line (turn left when exiting Keikyu Line in Yokohama and follow the signs) Get off at the first station, Shin-Takashima, and follow the signs to Exit 2. Turn right when you reach street level. Walk 2 blocks, turn right and Apanman Museum will be on your right. You will be able to see the colorful sign on top of the three story museum from a block away.

7. Visit some of the other museums in Yokohama's MM21 area. The Landmark Tower also has a Build-A-Bear, Wendy's and Cold Stone Creamery. See map below on next page... (http://www.welcome.city.yokohama.jp/eng/tourism/spot/spot1050.html)



8. Look for other places to visit around Yokohama on their great English website: http://www.welcome.city.yokohama.jp/eng/tourism/index.html

9. Ask your sponsor or any of the great USNH Yokosuka family members you will meet at the monthly Family Readiness Group gatherings! There are lots of zoos, parks, beaches, and other kid-friendly activities close by!

Telephone Dialing Information

Calling within Japan/from cell phones:

- For 241 prefixes: 046-896-XXXX
- For 243 prefixes: 046-816-XXXX
- For 246 prefixes: 046-806-XXXX
- For Negishi:045-281-XXXX

To Dial the Base Operator:

From an on base phone: 243-1110 From an off base phone: 046-816-1110

Calling from the U.S. (for other countries, replace 011 with correct international access #)

- 241 prefixes: 011-81-46-896-XXXX
- 243 prefixes: 011-81-46-816-XXXX
- 246 prefixes: 011-81-46-806-XXXX
- Cell phones start with 090: 011-81-90-XXXX-XXXX
- Cell phones start with 080: 011-81-80-XXXX-XXXX

To Dial Directly to U.S.:

$88 + 00 + 11 + AREA \ CODE + NUMBER$

To call the U.S., you can purchase a NEX EZ-Call Calling Card for \$20 (100 minutes) from vending machines at the Navy Lodge, Main Exchange hallway by Food Court, or the Laundromat. You can call using your cell phone without using your airtime minutes, but you will get fewer minutes for your money than if you call using a land line.

<u>Note:</u> In Japan, cell phone plans usually have fewer minutes included per month than U.S. plans. However, incoming calls are free on cell phones (they don't take away from your monthly minutes). Many people also use text messaging since it doesn't cost as much as a call if you exceed your allotted minutes per month.

Important: The Time Difference

Yokosuka, Japan is 13 hours ahead of EST during daylight savings months (otherwise 14 hours ahead of EST). Please note the time before calling someone in Japan.

Useful Websites

Base Website

Commander Fleet Activities Yokosuka (CFAY) www.cfay.navy.mil

Telephone Directory, U.S. Navy Bases, Japan

Can search using browser software. Helpful dialing info. http://housing.cnfj.navy.mil/cnfj_telephone_directory.pdf

Maps

On-Base Map <u>www.cfay.navy.mil/BaseMap/base_map.htm</u> Maps of Japan, semi-bilingual, searchable. (Usage explained in "Online Maps of Japan" section.) <u>http://diddlefinger.com/</u>

Housing Information, On-Base and Off-Base

http://housing.cnfj.navy.mil/

Vehicle-Related Information

Driver's license information and study materials. How to purchase and register a vehicle. Motorcycle information. http://www.cfay.navy.mil/Traffic/index.htm

School Information

<u>http://www.cfay.navy.mil/Schools/CFAYSchools.htm</u> (School bus transportation is an important issue for off-base residents. For info, contact the DODDS Student Transportation Office at DSN 243-9564/9566.)

Japan District Veterinary Command. (refer to this information if you plan on bringing a pet to Japan!!!!) http://www.usarj.army.mil/organization/vet/index.aspx

Train Schedules and Route Planning

(These sites discussed in "Regional Train Travel" section.) www.hyperdia.com www.jorudan.co.jp http://www.japanrail.com/JR_shinkansen.html http://www.japan-guide.com/e/e627.html

Television & Online Radio - News & Entertainment

Armed Forces Network (AFN) Satellite TV Schedule www.myafn.net

(NPR) National Public Radio --A goldmine of "Listen Again" news and talk programs. www.npr.org

(BBC) British Broadcasting "A huge goldmine of "Listen Again" news, book readings, play performances, etc. http://www.bbc.co.uk/radio4/

Information Just for Fun

City of Yokosuka Chamber of Commerce <u>http://www.sukaichi.jp/ynb/</u>

City of Yokosuka Information (Includes links to other cities in Kanagawa, some have English pages.) www.city.yokosuka.kanagawa.jp/e/index.html

City of Kamakura Tourist Information (Among other things, look at the Flower Calendar.) http://www.kamakuratoday.com/e/index.html

Yokohama Convention & Visitors Bureau http://www.welcome.city.yokohama.jp/eng/tourism/

Tokyo Convention & Visitors Bureau http://www.tcvb.or.jp/en/index_en.htm

Tokyo Tourism Info (Among other things, look at —Self-Guided Tours in Tokyo.) http://www.tourism.metro.tokyo.jp/english/

Kanagawa Prefecture Tourist Information http://www.kanagawa-kankou.or.jp/index-e.html

Japan Travel and Living Guide (Excellent site. The more you use it, the better it gets.) http://www.japan-guide.com/

Japan National Tourist Organization http://www.jnto.go.jp/eng/

Japan's UNESCO World Heritage Sites <u>http://www.japan-guide.com/e/e2251.html</u> http://whc.unesco.org/en/statesparties/jp

Japan Telephone Directory in English http://english.itp.ne.jp/index.html

Translate Names into Japanese Characters www.japanese-name-translation.com

New Sanno Hotel Relative Visiting? Lodging Ideas in Tokyo Hotel for Military Personnel visiting Tokyo www.thenewsanno.com

Hardy Barracks- Recreational Lodging in Tokyo (Great backup if New Sanno is full.) email-<u>hardy.barracks.reservation@zama.army.mil</u> DSN-229-3270

Using the Internet in Japan

Public Computers with Internet Access

There are a few locations on the Yokosuka Naval Base where one has access to computers which are connected to the Internet. The Base Library is one such location. The Navy Lodge and BOQ also have small Internet computer rooms and connections available for laptops as well.

Free High-Speed Wireless Internet

There are several places in and around Yokosuka where one has access to free high-speed wireless Internet service. These locations include: Club Alliance Panther Sports Bar, CPO Club's Cove Bar, Spectrum Liberty Center, the 3rd floor of the Fleet Recreation Center, Yokosuka Library, Yokosuka Bowling Center, Green Beach Pool Deck, Negishi All Hands' club, Negishi Library, Ikego Pool Deck, Ikego Club Takemiya, Kosano Park, and Green Bay Marina, ITT/Starbucks Outdoor Area, and the Food Court across from the Benny Decker Theater.

Internet Service for Base Housing

If you live on base, you can use Americable for cable TV and Internet access (Phone: 241-2288).

Internet Service for Off-Base Housing

There are two major Internet Service Providers for off-base: J:COM and NTT East. Each offers many bundled services: Internet, television, and telephone and different Internet speeds. Your rental agent may be of help to you. Each company has English web pages. The chosen company will send an English-speaking representative to your home to write the contract and arrange installation at appointment time. The prices seem comparable to the United States. For information see (<u>http://www.jcom.co.jp/english.html</u>)

(Note) NTT offers connection to the Internet via fiber optics, which sounds tempting, but some people find the website hard to understand. J:COM's telephone service is not a traditional land line- (See the section "Telephone and Television Service" to learn about getting telephone service in Japan.) With J:COM one does get a telephone number and can use a standard American telephone set via the internet. You would have to research to determine if it is economical for making international calls.

Japanese Internet Search Engines

(Internet tip): Consider using a Japanese search engine when searching for information about the arts, antique markets, special events, shopping, travel, etc. Several popular Japanese search engines are: (<u>http://www.yahoo.jp</u>), (<u>http://www.google.jp</u>), (<u>http://www.excite.jp</u>). Even though the search pages are in Japanese, type English words in the search argument, and often enough- the search will yield better results than using American search engines. Many Japanese web sites have a smattering of useful English information to see the name, location and event date of whatever you are looking for. Try it for yourself.

<u>Cordless American Telephones Prohibited in Japan</u> American FCC labeled cordless telephones, walkie-talkies, baby monitors and many other wireless electronic devices are prohibited in Japan because of interference. Wireless PC network equipment is not a problem.

Telephone and Television Service

For persons living on- base, acquiring telephone, television, and Internet service are relatively easy and not addressed in this document.

Cell Phones

"Things to Do First" covers the highlights of how to get a cell phone.

"Regular" Telephone Service

Read on the Housing Welcome Center web site (http://housing.cnfj.navy.mil/utilities.htm) about the procedure for getting regular telephone service off- base. Many people decide it is not worth the money and effort to do this and use cell phones only. Another option is to get telephone service from the Internet service providers J:COM or NTT. See the section "Using the Internet in Japan."

Television Service

Off-base residents may borrow a satellite dish, which allows them to watch Armed Forces Network (AFN) television programming. There is no monthly fee for service, but you must get permission from your landlord to install the equipment, buy an installation kit, and pay someone to do the installation (and removal) of the satellite dish.

Another option for television service off- base is to get Japanese cable television. For example, J:COM offers a bundle of services including Internet, television, and telephone - you can choose one, two or all three services. J:COM cable includes a variety of English-language stations such as CNN, Disney, Discovery, National Geographic, and the Mystery Channel. American television sets do function with the J:COM cable service.

Minimum Contract Length

When subscribing for Internet, television, or telephone service, check the minimum contract length allowed in case you are planning to move on base when housing becomes available. For example, J:COM's minimum contract is six months.

Regional Train Travel: Fun and Easy

Technology has made train travel in Japan fun and easy. Two tools that are invaluable are:

1. The PASMO train travel card. (One per person.)

2. The Hyperdia.com train route planning web site in English.

Also useful are two brochures available at Yokosuka's ITT travel office: the yellow *"Kanagawa & Tokyo Railway Guide"* and the red *"Keikyu Tourists Guide."* Much of the same information printed in these brochures can be found online as well.

- For a bilingual Keikyu Train Line map, which is useful for traveling from the Yokosuka area as far north as Tokyo, go to (http://www.keikyu.co.jp/worldwide/pdf/rosen_1.pdf).
- @ A bilingual Tokyo railway map can be found at (http://www.attjapan.net/modules/tinyd3/content/pdf/tokyo_railway.pdf).
- @ And a Tokyo subway map can be found at (http://www.attjapan.net/modules/tinyd3/content/pdf/tokyo_subway.pdf).

PASMO

In a nut shell, PASMO is a "smart" debit card which is easily recharged. One can zip on and off trains, subways, monorails, and buses throughout the Tokyo metropolitan area. Great fun and not too intimidating for non-Japanese readers/speakers! It has eliminated the need for paper tickets and fare calculation machines. One can scurry in and out of the automated ticket gates simply by touching the PASMO card to the magnetic pads on top of the gates, and as you walk through you can see your card balance displayed.

Currently PASMO cards are sold at Keikyu train stations but not at JR train stations. Maybe that will change in the future. These cards can be purchased and recharged at Keikyu train ticket vending machines.(They can be recharged at JR Stations) The purchase price is from 1000 to 10000 yen, payable in cash. The card and change will be dispensed from the machine. A refundable deposit of 500 yen will be deducted from the initial amount of money credited to the card.

The general steps for buying a PASMO card from a train ticket vending machine:

1. Press "English" on the upper right-hand corner of the touch screen.

2. There are 2 columns of buttons to the left of the touch screen. Press the "Card" button near the bottom of the right column.

3. Two bars will appear on the touch screen. Press the top bar to buy a new PASMO card.

4. Then choose the amount of yen you want to put on the card and insert the bill(s) when prompted.

5. The plastic card and change will be dispensed from the machine.

To add more money to a PASMO card:

Repeat steps 1 and 2 above.

3. Two bars will appear on the touch screen. Press the bottom bar to add money to a previously purchased PASMO card.

4. Insert the PASMO card and the card balance will be displayed. 5. Choose the amount of yen you want to add to the card and insert the bill(s) when prompted.

5. The plastic card and change will be dispensed from the machine. To read more about PASMO:

(http://www.japan-guide.com/e/e2359_002.html)

(http://www.pasmo.co.jp/en/)

(http://en.wikipedia.org/wiki/PASMO)

Hyperdia.com Train Route Planning Web Site Use of this web site is basically self-explanatory. Input your starting point, destination, travel date and desired departure or arrival time. The results will return several travel routes along with travel details, cost, and duration of journey per route. Sometimes it is not obvious whether one is on a subway train or a regular train, because the regional train and inner city subway blend together from the point of view of hyperdia.com. When transferring from one to another it is sometimes necessary to walk quite a distance inside a large station or perhaps even exit one station and enter an adjacent station. But English signs are available and attendants are helpful.

The first thing one needs to know in order to use this web site is the name of the train station from which their journey will begin. For those living near the Yokosuka Naval Station, the two major train stations are Yokosuka-chuo (Keikyu line) and Yokosuka (JR line). Going north to Yokohama or Tokyo, it is most efficient to travel.

on the Keikyu from the Yokosuka-chuo station. Going west to nearby Zushi or Kamakura, one would take the JR at the Yokosuka station. Travel books, web sites, and brochures usually list the nearest train station for one's travel destination. Often times they even indicate which exit number to use at the train station.

What if the train station name is unknown? If there is more than one train station with the same name, the web site will list all the station names to choose from. For example, input "Yokosuka" as the Start Point and input "Kawasaki" as the Destination and click "Search." The next page is where one chooses the travel date and time. But also notice that there is a pop-up list showing two Yokosuka stations and a pop-up list showing four Kawasaki stations. Sometimes looking at the suggested routes will offer a clue as to which is the proper station for one's journey.

Hyperdia.com is a favorite, but another route planning site is (<u>http://www.jorudan.co.jp/english/</u>).

Longer Trips on the Train

Japan has a superb, "user friendly" public transportation system. An excellent way to learn about all the public transportation options available throughout the country is to visit (<u>http://www.japan-guide.com/e/e627.html</u>). This web page has many links to assist in long-distance travel planning. It will also help in finding information about local transportation at your travel destination.

For information specifically about the bullet train ("shinkansen"), go to

(<u>http://www.japanrail.com/JR_shinkansen.html</u>). Interestingly, Hyperdia.com will plan routes using the shinkansen but be aware that the PASMO card is not usable for these trains. Consult a travel agent for help in planning a trip and buying tickets for the shinkansen.

Child Fares

In general, infants and children under the age of 6 can board trains for free (although this may vary for long distance travel versus regional trains). For an explanation of train fares for children in Japan, see (<u>http://www.japanrail.com/JR_ticketrules.htm</u>).

Travel Tips

- Transportation

Nex Car Rental—located in the building between the Autoport and Navy Lodge Call for a reservation – 243-4456 Some people feel that it is less expensive to rent a car (because tolls are included in your rental fee) than to drive their personal vehicles when picking up people from the airport.

Taxi-Van Chauffeur to airport- 243-4511

Price Narita \$150 Haneda \$90 New Sanno \$115 Van can hold max. 6 people and you share the total cost.

Narita Shuttle Bus- This bus runs 3 times a day.

Sign up for bus transportation by phone at DSN 243-7777/2287 or email <u>cfaybus@cfay.navy.mil</u>. You must provide a copy of your orders by email, fax, or hand delivery. The bus office is located on the first floor of the PSD building (1555). People traveling with PSC or TAD orders will be assigned a reserve seat. All other travelers are space available and will be assigned at roll call (one hour before departure) depending on availability. Right now it is free to ride this bus, but this may change in the near future. Call 243-7777/2287 for all the latest information and see the CFAY web site for more details.

- Travel Agents

There are two great resources on base for a day trip or vacation package. ITT and UTC Travel are located in the building next to Starbucks and in the Fleet Recreation Center. Business hours are 9:00-6:00 Mon.-Fri. 9:00-1:00 Sat.

There are also many English-speaking travel agents near the base that may offer lower rates. Three agencies that are often used are JTB, IACE Travel, and H.I.S.

JTB is located adjacent to the Yokosuka-chuo train station. Standing at the base of the escalator, facing the escalator, JTB is located on your right. Business hours are 10:00-7:00 Mon.-Fri. and 10:00-6:00 Sat. and Sun. Phone number is 046-824-5311

Website-<u>www.jtb.co.jp/shop/yokosuka</u> - (Japanese only)

JTB sells tickets for the bullet train. (Shinkansen)

IACE Travel is located on Rt. 16. Turn right out main gate. IACE is across from the Police Koban (kiosk) and next to the Volvo dealership. Business hours are 9:00-6:00 Mon.-Fri. 9:00-5:00 Sat. Closed on Sundays and American holidays. Phone number is 046-828-6471 Web site- <u>www.iace.co.jp/English</u>

H.I.S. is located near Saikaya Department Store on Blue Street. Business hours are 10:00-6:30 Mon.-Fri. 11:00-6:00 Sat. Phone number is 046-821-5141. Web site-<u>www.his-j.com/branch/04_ysk.htm</u>